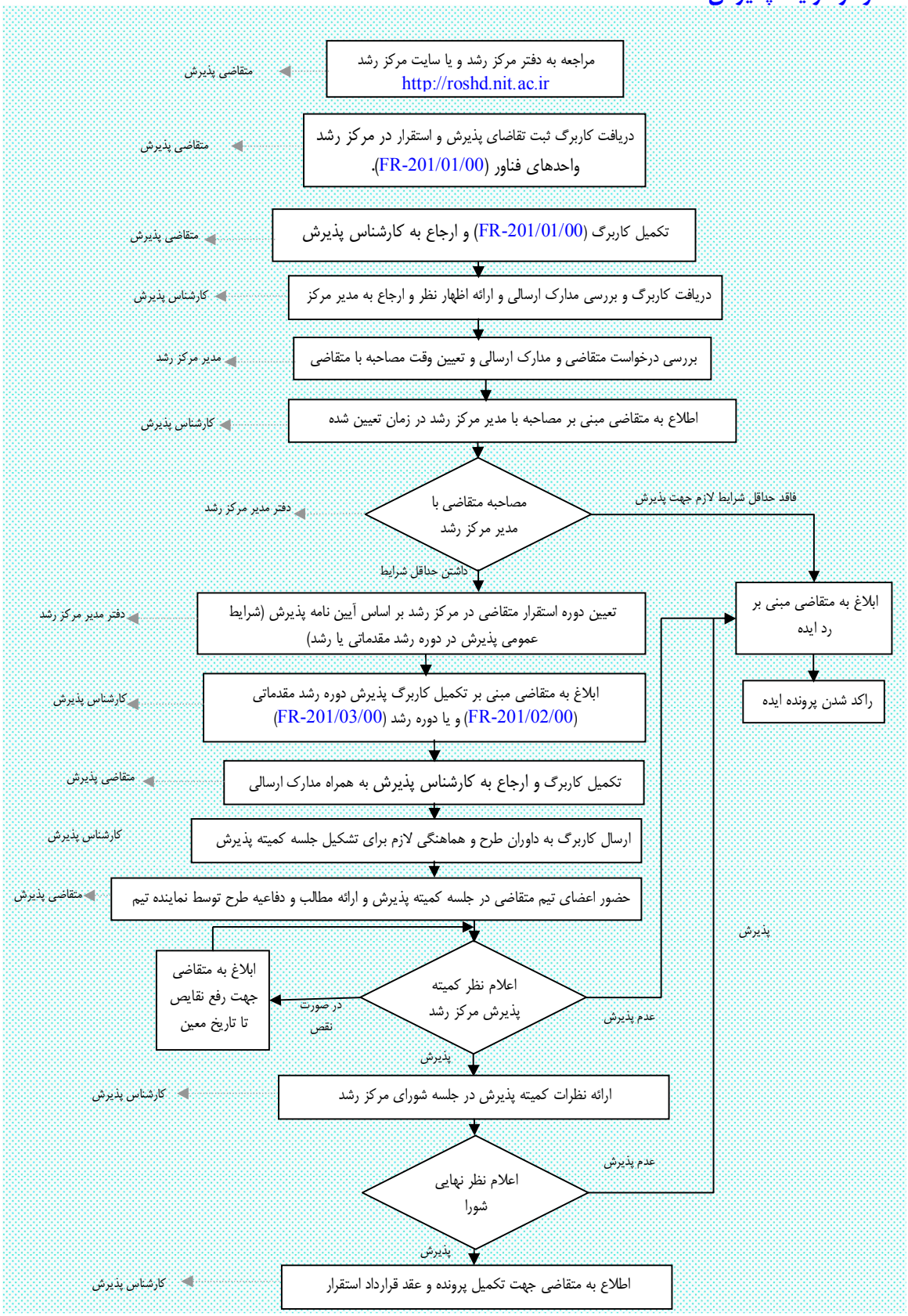نمودار فرآیند پذیرش: